STATE HUMAN RIGHTS COMMITTEE

Christina Delzingaro, Chair

Randy Johnsey, V-Chair Glade Spring

Thomas C. Bullock South Hill

Penny Cameron Reston

Carolyn DeVillbiss Alexandria

> Joseph Lynch Harrisonburg

> Donald Lyons Hillsville

Jannie Robinson Chesapeake

Frank Royal, Jr. Richmond



COMMONWEALTH of VIRGINIA

Department of Behavioral Health and Developmental Services

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MINUTES STATE HUMAN RIGHTS COMMITTEE

Friday, December 10, 2010

Piedmont Geriatric Hospital
Auditorium
5001 East Patrick Henry Highway
Burkeville, Virginia
23922

Sub-Committee to Review LHRC Structure

Members Present

Christina Delzingaro, **Chair** Carolyn DeVilbiss

At 8:00 the Sub-Committee to Review LHRC Structure met and discussed proposed changes to the human rights system. They finalized recommendations to be made to the full SHRC.

Administrative Session

Members Present

Christina Delzingaro, **Chair**, Randy Johnsey, **Vice-Chair**, T.C. Bullock, Carolyn DeVilbiss, Donald Lyons, Joseph Lynch, Jannie Robinson,

Members Not Present

Frank Royal

Members Excused

Penny Cameron

Staff

Margaret Walsh, State Human Rights Director

Kli Kinzie, Executive Secretary

Karen DeSousa, DBHDS Special Counsel

Deb Lochart, Regional Human Rights Advocate, Region 2

Michael Curseen, Human Rights Manager, Region 4 and Central State

Hospital

Beverly W. Garnes, Human Rights Manager, Region 4 and Southside

Virginia Training Center

Carrie Flowers, Human Rights Advocate Buddy Small, Human Rights Advocate Dick Roberts, Eastern State Hospital

Others Paul J. Buckley, Managing Attorney, VOPA

Erin Haw, Disability Rights Advocate, VOPA

Josephene Johnsey, Interested Person

Call to Order and

Welcome

At 8:35 Christina Delzingaro, called the administrative meeting to order. A call for introductions took place prior to proceeding.

Approval of

December 10, 2010

Agenda

At 8:36 upon a motion by TC Bullock and seconded by Randy Johnsey the SHRC unanimously approved the agenda for the December 10,

2010 meeting.

SHRC Goals

Worksheet

At 8:37 the SHRC reviewed the SHRC Goals Worksheet.

Sub-Committee

Reports

Communications At 8:41 Carolyn DeVilbiss provided an update on the activities of the

Communications Committee.

Health Care Providers At 8:43 Christina Delzingaro informed the SHRC that the Health Care

Providers Committee would include its recommendations within the

recommendations of the LHRC Structure Committee.

2011 SHRC Meeting

Schedule

At 8:44 the SHRC reviewed the Draft 2011 SHRC Meeting Schedule.

Upon a motion by Randy Johnsey and seconded by TC Bullock the SHRC approved the dates of the 2011 SHRC meeting Schedule.

Correspondence 8:52 the SHRC reviewed correspondence received since last SHRC

meeting.

Frank Tetrick At 8:52 Margaret Walsh announced that Frank Tetrick, Assistant

Commissioner, Division of Quality Management and Development,

will retire at the end of the calendar year.

Rebecca Currin At 8:54 Margaret Walsh reviewed a letter from Rebecca Currin,

VOPA, regarding timely transfer of patients and barriers to transfer. The SHRC will invite the new director of Eastern State Hospital to the

next SHRC meeting to follow-up with this issue.

CSH LHRC At 8:57 the SHRC received a copy of the thank you letter sent to

Central State Hospital LHRC for agreeing to serve as the local committee for Virginia Center for Behavioral Rehabilitation.

The Human Rights Office has received approval from Commissioner Stewart to go back to sending complaints to an Appeals Review Panel

rather than utilizing a local human rights committee.

PGH LHRC At 8:59 the SHRC acknowledged receipt of a request for extension of

timeframe for a hearing.

Appeal Findings At 9:00 the SHRC reviewed copies of appeal findings and

recommendations from Eastern State Hospital and Va Center for

Behavioral Rehabilitation.

Loudoun LHRC At 9:05 the SHRC reviewed a letter from Loudoun LHRC regarding

membership and the definition of Health Care Provider. The SHRC will send a letter to Loudoun LHRC assuring them that the SHRC sub-

committee on health care providers is working on this issue.

BREAK At 9:13 Christina Delzingaro called for a break until 9:20

Regular Session

Members Present Christina Delzingaro, Chair, Randy Johnsey, Vice-Chair, T.C.

Bullock, Carolyn DeVilbiss, Donald Lyons, Joseph Lynch, Jannie

Robinson, Frank Royal

Members Excused Penny Cameron

Staff Alfreda Chulkley, HSCW, Piedmont Geriatric Hospital

Chuck Collins, Regional Human Rights Advocate

Michael Curseen, Human Rights Manager, Region 4 and Central State

Hospital

Karen DeSousa, DBHDS Special Counsel Carrie Flowers, Human Rights Advocate

Beverly W. Garnes, Human Rights Manager, Region 4 and Southside

Virginia Training Center

Dr. Stephen M. Herrick Director, Piedmont Geriatric Hospital

Kli Kinzie, Executive Secretary

Deb Lochart, Regional Human Rights Advocate, Region 2

Sherry Miles, Regional Human Rights Advocate

Dick Roberts, Resident Relations Liaison and Resident Safety

Coordinator, Eastern State Hospital Buddy Small, Human Rights Advocate

Margaret Walsh, State Human Rights Director

Others

Lucius Alford, Administrator, Life Touch Services

Ann Benner, VOCAL

Paul J. Buckley, Managing Attorney, VOPA Erin Haw, Disability Rights Advocate, VOPA

Josephene Johnsey, Interested Person

Elizabeth Fisher Nagji, Disability Rights Advocate, VOPA

Sultan M. Niazy, Piedmont Geriatric Hospital

Kia Roquemare, Quality Assurance, Life Touch Services

Mark Stevens, Disability Rights Advocate, VOPA

Present via Telecom

Stewart Prost, Human Rights Advocate J.R., Patient, Eastern State Hospital

Call to Order and Introductions

At 9:20 Christina Delzingaro called the December 10, 2010, SHRC meeting to order. A call for introductions took place prior to

proceeding.

Welcome

At 9:22 Dr. Stephen M. Herrick, Facility Director, Piedmont Geriatric

Hospital welcomed the SHRC.

Public Comment

At 9:30 Christina Delzingaro called for Public Comments. There

were no public comments.

Speaker

VOCAL: Peer

At 9:30 the SHRC heard a presentation by Ms. Ann Benner of VOCAL, a consumer run state-wide peer support program. Ms.

Benner talked about current and future trends in self-determination and **Support Programs**

peer leadership.

MINUTES

Upon a motion by Joseph Lynch and seconded by Carolyn DeVilbiss

the SHRC unanimously approved the minutes of the October 29 2010,

SHRC meeting.

Appeal (polycom) Eastern State Hospital

v J.R.

At 10:00 the SHRC heard the Appeal of Eastern State Hospital in the case of J.R. This case came before the SHRC appeal of the decision of the Eastern State Hospital (ESH) Local Human Rights Committee (LHRC) following a fact finding hearing that took place on September 16, 2010. Mr. Dick Roberts presented the case on behalf of Eastern State Hospital. Mr. Stewart Prost, human rights advocate, assisted J.R. with the presentation of the case. Members present were Christina Delzingaro, Chair, Randy Johnsey, Vice-Chair, Donald Lyons, Joseph Lynch, Jannie Robinson, Dr. Frank Royal, Thomas C. Bullock and Carolyn M. DeVilbiss.

Eastern State Hospital brought forward this appeal stating that: 1) The documentation of the findings and recommendations of the ESH LHRC do not appear to follow the Rules and Regulations as sited in 12 VAC 35-115-180 *Local Human Rights Committee hearing and review procedures*. It is unclear as to what facts the findings are based on; and 2) The memo does list each witness with a two or three sentence summary of their testimony. There is no listing of the facts that support the findings and recommendations.

Upon a motion by Joseph Lynch and seconded by Randy Johnsey the SHRC unanimously determines that a procedural error occurred when the ESH LHRC decision failed to include the facts to support its findings and recommendations. The SHRC is returning this case back to ESH LHRC for additional information regarding the "facts" used to support its decisions and recommendations.

AppealEastern State Hospital v R.H. (VOPA)

At 10:15 the SHRC heard the Appeal of VOPA on behalf of R.H. v. Eastern State Hospital. This case came before the SHRC on appeal of the decision of the Eastern State Hospital (ESH) Local Human Rights Committee (LHRC) following a fact finding hearing that took place on October 21, 2010. Mr. Mark Stevens, Disability Rights Advocate, Virginia Office of Protection and Advocacy (VOPA), presented the case on behalf of R.H. Mr. Dick Roberts represented Eastern State Hospital. Members present were Christina Delzingaro, Randy Johnsey, Donald Lyons, Joseph Lynch, Jannie Robinson, Dr. Frank Royal, Thomas C. Bullock and Carolyn M. DeVilbiss. At RH's request the hearing was held in open session.

R.H. and his authorized representative are dissatisfied with the LHRC's findings with regard to the Department of Behavioral Health and Development Services (DBHDS) and ESH's violation of his rights, specifically with regards to the following:

- 12 VAC 35-115-50. Dignity.
 - ...be protected from harm, including abuse, neglect and exploitation
- 12 VAC 35-115-100. Restrictions on freedoms of everyday life. ...from admission until discharge from a service, each individual is entitled to:..."received services in that setting

and under those conditions that are least restrictive of his freedom."

12 VAC 35-115-60. Services.

...providers duties:... "Preparation and Implementation of an individual's discharge plan."

Upon a motion by Joseph Lynch and seconded by Frank Royal the SHRC unanimously upholds all of the decisions of the ESH LHRC in this case.

While the SHRC found no specific violation against ESH, the SHRC believes that this case may indeed have significant system wide application. As such, the SHRC plans to identify and review similar cases on the discharge ready list and take action based upon the results of that review.

Sub-Committee to Review LHRC Structure Report

At 11:12 Christina Delzingaro reported on activities of the SHRC subcommittee on LHRC Structure.

Upon a motion by Frank Royal and seconded by Randy Johnsey the SHRC unanimously voted to 1) approve the new model LHRC bylaws; 2) approve the Cooperative Agreement; 3) request that the Chair send a memo to the Human Rights Advocates and LHRC's outlining the changes in these documents, the reasons for adopting the changes and information about how the LHRCs should implement the changes; and 4) authorize the Subcommittee to Review LHRC Structure to participate in any planned revisions to the Regulations, and to provide recommendations to the SHRC regarding guidance that the SHRC should provide to DBHDS regarding the Regulations.

The Office of Human Rights developed a table for tracking LHRC vacancies, which the human rights advocates will keep up to date. The SHRC will review this tracking sheet at regularly scheduled meetings.

New affiliation agreements will be developed and the LHRCs' Bylaws will need to be reviewed in light of the new standard. The SHRC set a date of June 2011 for each LHRC to adopt the new Bylaws and execute Cooperative Agreements with affiliates.

Bylaws Loudoun County LHRC At 11:45 Chuck Collins, Regional Human Rights Advocate, presented revised Bylaws for Loudoun LHRC.

Upon motion by Randy Johnsey and seconded by Joseph Lynch the

SHRC unanimously voted to approve the revised Bylaws for Loudoun LHRC. The Bylaws will be revised again in June to include the planned changes to Affiliation Agreements.

LHRC Meeting Attendance Reporting

At 11:48 SHRC members reported on LHRC meetings in their areas.

TC Bullock attended Southside LHRC meeting on November 1. There were about 14 providers present and all current members of the LHRC were present. Mr. Bullock reported that the LHRC meeting was well-run. The LHRC is currently recruiting to fill its vacant consumer position.

Carolyn DeVilbiss reported that she and Penny Cameron attended a meeting of the NOVA Hospitals LHRC in October. The LHRC serves hospitals providing psychiatric services in Northern Virginia. This is a small LHRC consisting of 5 members, 3 of whom were present for the meeting. The LHRC is nonetheless very active. They use a reporting grid that tracks reports from various affiliates. Ms. DeVilbiss said the hospitals are very diligent in following the outlines of the LHRC.

Ms. DeVilbiss said that the LHRC appreciated the overview she gave them on activities of the SHRC, especially as she related how the SHRC activities tie-in to LHRC activities. The NOVA Hospitals LHRC is looking closely at understanding the role of Authorized Representatives, particularly when there is a dispute between the consumer's wishes and what the AR approves.

Ms. DeVilbiss talked with the NOVA Hospitals LHRC about the efforts of the Communications sub-committee to enhance communication between the LHRCs and the SHRC. The LHRC said they really missed the regional meetings during which the Chairs of several LHRCs would meet and discuss various issues. In terms of electronic communiqués, some LHRC members would like a chat room established so LHRC members can communicate directly with each other about various issues.

Carolyn DeVilbiss reported also that she and Penny Cameron attended a meeting of the Fairfax-Falls Church LHRC. That LHRC is very active and Ms. DeVilbiss noted that they do currently have a consumer member. During that meeting, four providers came before the LHRC and presented their annual reports. This is a very organized committee. They sent Ms. DeVilbiss a list of what they wanted her to be prepared to discuss.

Carolyn DeVilbiss reported that Penny Cameron had asked Fairfax-Falls Church LHRC about the Health Care Provider requirement. The LHRC would really like to have a nurse on the committee, or someone who understands medications and psychiatric medications.

Carolyn DeVilbiss expressed concerns of the LHRC that there seems to be no funding available for the van program to transport consumers.

In closing, Carolyn DeVilbiss encourages SHRC members to attend LHRC meetings.

LHRC Membership

At 12:00 upon a motion by Randy Johnsey and seconded by TC Bullock the SHRC convened in closed session pursuant to Virginia Code §2.2-3711(1) for the purpose of discussion and consideration of appointments to and removals from Local Human Rights Committees.

Upon reconvening in open session, the State Human Rights Committee certified that to the best of each member's knowledge, only public business matters lawfully exempt from statutory open meeting requirements, and only public business matters identified in the motion to convene the closed session were discussed in closed session.

Resignation

Upon a motion by Frank Royal and seconded by Donald Lyons the SHRC unanimously acknowledged the resignation of Chris Harrison from Fairfax-Falls Church LHRC and voted to make the following appointments.

Appointments:

Region 1

Rockbridge Area CSB LHRC
Appoint: Ms. Nicole King
Rappahannock-Rapidan CSB LHRC
Appoint: Ms. Beverly Young

Commonwealth Center for Children & Adolescents LHRC

Appoint: Ms. Jennifer Hatter

Region 2

Fairfax-Falls Church LHRC
Appoint: Ms. Louise Evertt
Fredericksburg Area LHRC
Appoint: Ms. Jill Payne

Region 3

New River Valley LHRC

Appoint: Ms. Sheena Pickett, Ms. Vickie Linkous

Region 4 Commonwealth LHRC

Reappoint: Mr. Donald Thompson, Ms. Anika Allen

ANUE LHRC

Reappoint: Mr. Leonard P. Wiley, II

Chester Regional LHRC

Reappoint: Mr. Gregory Hopkins, Ms. Danielle Hunt

Richmond Unified LHRC

Appoint: Ms. Thomila H. Wilson

Region 5 Hampton Regional LHRC

Appoint: Ms. Maria Fuentes

Colonial Regional LHRC

Appoint: Dr. Artara Bradley

Bay Area Regional LHRC

Appoint: Ms. Constance Dailey-Hollands

Region 6 Heartland Regional LHRC

Appoint: James L. Fisher

BREAK FOR LUNCH At 12:15 Christina Delzingaro called for a break for Lunch.

Human Rights

Training

At 12:32 Margaret Walsh provided orientation training on the human

rights regulations for SHRC members.

Adjournment At 1:07 upon a motion by Randy Johnsey and seconded by Frank

Royal the December 10, 2010 SHRC meeting adjourned.

The next SHRC meeting will be held on January 21, 2011, at

Williamsville Wellness, LLC, in Hanover, Virginia.

Respectfully Submitted:

Christina Delzingaro, Chair